

March 3rd, 1997

Mr Ralph Merritt Ralph Merritt Development Corp. 9015 NW 13th Terrace Miami, FL 33172

Dear Ralph,

On the 30th of May 1996 we signed a contract with Ralph Merrit Development Corp. to build a warehouse and offices at this address. You were the highest of the three short-listed bidders, but we selected you on the basis of your reputation for high stands of construction, integrity and reported ease of communication with your client and with Dade County.

Today marks one month since we moved into the new building, and we are very comfortable here. We come today to tell you as well as any potential or future customer of yours that we are completely satisfied with the timeliness and quality of your work, and particularly with the personal care, concern and responsiveness which has been and continues to be demonstrated by yourself, your staff and your sub-contractors.

We have nothing but admiration for you and your organization. Keep up the good work.

With kind regards,

Roland Malins-Smith

President